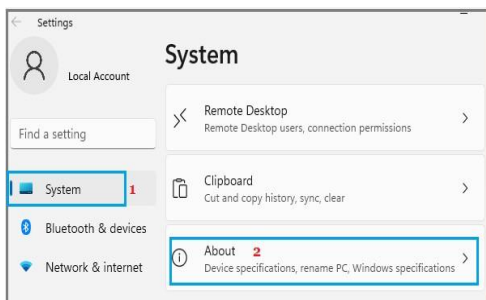




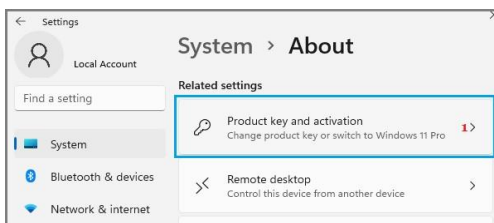
Please complete this on your child's computer to allow access during school time. This is important and speeds up the "onboarding" time.

How to remove a device out of "S Mode"

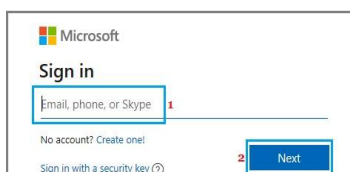
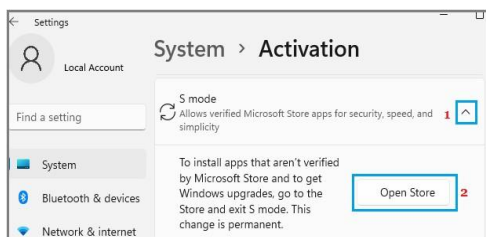
1. Click on Windows **Start**  button (Bottom left of the screen) > Click **Settings**  on the left hand side above the power button > Select the **System** tab on the left hand pane.



2. On About screen, scroll down and click on **Product key and Activation** tab, located under Related Settings.

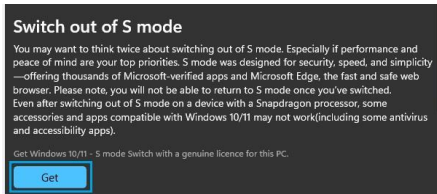


3. On the next screen, expand the **S Mode** entry and click on **Open Store** button.



(If you are not signed-in to a Microsoft Account, you will be prompted to **Sign-in to Windows Store** using your Microsoft Account. **This is your personal account and not your student's school account**

4. On the next screen, click on the **Get button** to switch your computer out of S Mode.



5. Once S Mode is switched OFF, you will see a pop-up, confirming that S Mode has been switched OFF and you can now install Apps from outside Microsoft Store on your computer.



If you require any help, please email the school's IT Department: IThelpdesk@birkdalesouthss.eq.edu.au

* What is windows "S Mode"?

Windows 11 S Mode enhances the security of your device by limiting App downloads to Microsoft Store, effectively blocking installation of all third-party Apps & Programs on your computer. This includes the Education Queensland software required to setup the device on the EQ network.